

# **General Terms and Conditions of Business**

## **Annex 5**

### **Special offers**

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## 1. General provisions related to special offers

1.1 This Annex contains the detailed description of special offers, particularly including their term, conditions, fees and the discounts provided within their scope.

1.2 The special discounts cannot be redeemed for cash or other services, neither can be transferred to another Subscriber or phone number; moreover, they cannot be enforced subsequently.

1.3 The Subscriber acknowledges that due to their extent and unique character, the discounts cannot be combined, neither in whole nor in part, with other discounts or special offers of Service Provider, including in particular the price of Handsets, or other charges.

1.4 The General Terms and Conditions shall also apply to subscription contracts concluded as part of a special offer campaign.

1.5. For a Subscriber, a maximum of 3 data options can be activated for a Vodafone subscription in addition to the data traffic contained in the tariff package, and therefore, it may be a technical precondition of activating further data options that the Subscriber decreases the number of active data options to two.

## 2. Special offers

### 2.1 Reserved for editing purposes

### 2.2 Reserved for editing purposes

### 2.3 Reserved for editing purposes

### 2.4. Monthly fee allowance special offer

The offer is available until withdrawal. Within the scope of the Monthly fee allowance special offer, Small Enterprise Subscribers with a Business Start, Business Medium, Business Pro, Business Start EU, Business Medium EU, Business Pro EU, Business Red EU Basic, Business Red EU Standard, Business Red EU Premium, Red Basic, Business Red, Business Red Premium, Business Red Plus, Business Red Europe, or Red Basic EU subscription may request for monthly fee allowance if they have at least two subscriptions with a 2-year fixed-term contract for one of the above tariffs under the same client number, or if they conclude further 2-year fixed-term subscription contracts for one of the above tariffs currently marketed, under the same client number.

The prices indicated in the table are gross prices including VAT.

Tariff package	Monthly fee allowance (HUF)
Business Start	500
Business Medium	500
Business Pro	1,000
Business Start EU	500
Business Medium EU	500
Business Pro EU	1,000
Business Red EU Basic	2,000
Business Red EU Standard	3,000
Business Red EU Premium	4,000
Red Basic	2,000
Business Red	2,500
Business Red Premium	3,500
Business Red Plus	3,000
Business Red Europe	4,000
Red Basic EU	2,000

When granting the allowance, the current situation at the time of the respective account closure without the tariff with the highest monthly rate of a given client number is taken into consideration, with regard to the fact that in the case of tariffs with eligible monthly fee allowance, the order is always defined on the basis of the monthly fee of the tariff version concluded for a fixed term of 2 years with e-Pack, without handset purchase, irrespective of the actual tariff of the Subscriber. The Monthly fee allowance cannot be combined with other monthly fee offers.

## 2.5. Ready Business Partner Program special offer

The Ready Business Partner Program Offer is available for Small Enterprise Subscribers from 18.01.2016 until withdrawal.

Within the scope of the promotion, we use Referee (hereinafter: Referee) to refer to existing, post-paid (account holder) Small Enterprise Subscribers who register themselves as Referees in Vodafone brand shops, in distributor stores or via the telephone customer service numbers 1270 or 1401 that can be called free of charge within the network of Vodafone Magyarország zrt., or by sending the AJANLO code in a text message to the telephone Customer Service at 1270, and promote the services of Vodafone Magyarország zrt. (hereinafter: Vodafone) to third parties.

Within the scope of the promotion, we use Recommended Person (hereinafter: Recommended Person) to refer to new, post-paid Small Enterprise Subscribers who, upon the conclusion of a contract at a Vodafone brand shop or distributor store, gives the phone number of a Vodafone Subscriber previously registered as Referee, and simultaneously indicates that the Referee promoted the services of Vodafone thereto.

If the Recommended Person concludes a new

1. post-paid (account holding) subscription contract with Vodafone

AND

2. As a Recommended Person, in the course of a Small Enterprise contract conclusion with Vodafone, gives the phone number of a Vodafone Subscriber previously registered as Referee, and simultaneously indicates that the Referee promoted the services of Vodafone thereto, the Referee shall be granted a referee allowance (hereinafter: Referee Allowance), while the Recommended Person shall be provided a recommended person allowance (hereinafter: Recommended Person Allowance) according to the following terms and conditions:

### 3. Referee Allowance:

**The post-paid (account holder) Subscriber as a Referee is granted an account allowance of HUF 1000 for three months (i.e. a sum of HUF 3000) as a Referee Allowance**, which amount is deducted from its monthly fee by Vodafone. In the case of a divisible package, the allowance is applicable to the monthly fee of OkosRádás. Upon more than one referral, the allowances are added up; however, the allowance can be credited only up to the amount remaining after deducting the amount payable for third party services or other potential allowances excluding usage and other fees. Allowances exceeding the total amount billed cannot be carried over to the next months. Subscribers registered as Referees can be granted a Referee Allowance a maximum of ten times per calendar year. (Third party services include but are not limited to mobile phone purchases or mobile parking.)

### 4. Recommended Person Allowance

**The new post-paid (account holder) Subscriber as a Recommended Person is granted an account allowance of HUF 1000 for three months (i.e. a sum of HUF 3000) as a Recommended Person Allowance**, which amount is deducted from its monthly fee by Vodafone. In the case of a divisible package, the allowance is applicable to the monthly fee of OkosRádás. The allowance can be credited on a monthly basis only up to the amount remaining after deducting the amount payable for third party services or other potential allowances excluding usage and other fees. (Third party services include but are not limited to mobile phone purchases or mobile parking.)

### 5. Other conditions

Subscriptions with the same Bill Payer ID cannot be each other's Referees and Recommended Persons within the scope of the promotion, and thus they cannot be granted the allowance provided as part of the promotion.

The promotion shall not be recommended publicly via the internet or forums in any form whatsoever, and recruiting by these means is also prohibited! For the latter case Vodafone reserves the right to withhold the allowance regarding all the referrals of the Referee.

The parties participating in the promotion shall not be regarded as intermediaries; participation in the promotion does not create in any way, particularly but not exclusively, an intermediary, employment, engagement or other (legal) relationship involving any activities for performing work, providing representation or other similar activities between Referee and Vodafone, and it does not aim at any of those mentioned above, irrespective of the name of the relationship or activity; furthermore, it does not represent an offer from Vodafone or the acceptance of an offer from any other party for the above or similar activities.

## 2.6. 30-day network user satisfaction guarantee special offer

The 30-day network user satisfaction guarantee offer is available from 07.03.2016 until withdrawal for new, post-paid Small Enterprise Subscribers (with a monthly fee) ("Subscriber").

One subscriber can participate in the campaign only once during the term of the offer. The offer is not available to those with numbers ported from Vodafone, or by modifying an existing Subscription.

The offer shall be applicable to Subscription Contracts concluded at Hungarian Media Markt stores with the conditions of the campaign as well as with the following terms:

- solely the following Media Markt stores participate in the campaign:
  - Media Markt Aréna Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1087 Budapest, Kerepesi út 9.),
  - Media Markt Duna Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1138 Budapest, Váci út 178.),
  - Media Markt Buda Kft. (address: H-1024 Budapest, Lövház út 2-4.),
  - Media Markt Pólus Center Kft. (address: H-1152 Budapest, Szentmihályi út 131.),
  - Media Markt Westend Kft. (address: H-1062 Budapest, Váci út 1-3.),
  - Media Markt Árkád Kft. (address: H-1106 Budapest, Örs vezér tere 25.),
  - Media Markt Kispest Video TV Hifi Elektro Photo Computer Kereskedelmi Kft. (address: H-1191 Budapest, Üllői út 201-231. )
  - Media Markt Megapark Kft. (address: H-1204 Budapest, Mártírok útja 292.),
  - Media Markt Stop Shop Kft. (address: H-1037 Budapest, Bécsi út 136.),
  - Media Markt Budaörs Kft. (address: H-2040 Budaörs, Petőfi Sándor u. 64.).(within the scope of this campaign, jointly or separately: Media Markt store); and
- the offer is applicable only to the Subscription Contracts with a tariff package not including the simultaneous purchase of an electronic communications equipment (telephone, tablet, etc.) via a sales agreement concluded by and between Media Markt and the Subscriber in the Media Markt store; and
- the offer is not applicable to the Subscription Contracts with a tariff package including the simultaneous purchase of a piece of electronic communications equipment (telephone, tablet, etc.) via a sales agreement concluded by and between Media Markt and the Subscriber; and it is not applicable to the sales agreement concluded by and between Media Markt as seller and Subscriber as buyer.

As part of the offer, in addition to the rights of termination set forth in section 12 of the GTC, Service Provider grants the right of termination specified in the given offer to Subscriber with regard to the Subscription Contract. Regarding other conditions not specified in the offer, the GTC shall prevail.

The Subscribers participating in the offer are entitled to terminate their Subscription Contract concluded for the provision of a wireless internet (i.e. mobile internet access) or mobile phone service with immediate effect within 30 (thirty) days from the beginning of the provision of the service with reference to this 30-day network user satisfaction guarantee offer, insofar as the Subscriber's interest in fulfilling the Subscription Contract is discontinued due to the fact that the quality of the service does not satisfy the Subscriber. If Subscriber wishes to exercise its right of termination granted within the scope of this offer, Subscriber shall state so when communicating its intention for termination to Service Provider.

If the given Subscriber concludes more than one Subscription contract with Service Provider during the term of the campaign and under the scope thereof, the one-time participation in the 30-day network user satisfaction guarantee offer refers to the following:

- if Subscriber has not terminated a Subscription Contract yet on the grounds of the 30-day network user satisfaction guarantee offer, it may choose to exercise its right of termination granted within the scope of the 30-day network user satisfaction guarantee offer with regard to one or more Subscription Contracts simultaneously, provided that it is entitled to the right of termination in relation to all of its Subscription Contracts. Simultaneous exercising of the right of termination shall mean the termination of more than one Subscription concluded within the scope of the campaign at the same time by means of one legal statement. The exercising of the right of termination granted within the scope of the campaign shall constitute a one-time participation in the campaign.

- if Subscriber has already terminated one or more Subscription Contracts at the same time on the grounds of the 30-day network user satisfaction guarantee offer, it shall not be entitled to exercise its right of termination regarding any other Subscription Contract concluded by it within the scope of the campaign, irrespective of the fact that the conditions of the 30-day network user satisfaction guarantee offer have been contained in the Subscription Contract, and less than 30 days have passed since the conclusion of the Subscription Contract.

Upon termination within the scope of the campaign, Service Provider may claim only the proportional monthly fee due between the conclusion of the contract and the termination thereof, or in the case of a service including a traffic-based fee, the traffic fee actually used by the Subscriber, or the costs of other services with ad-hoc fees used with the service. On the basis of the Subscription Contract, Service Provider shall not charge other costs to Subscriber, in particular termination fees or administrative costs.

Insofar as no Handset Sales Agreement has been concluded between Service Provider and Subscriber simultaneously with the Subscription Contract, Subscriber is entitled to terminate the Subscription Contract on the grounds of the 30-day network user satisfaction guarantee offer either personally or by visiting any Vodafone brand shop, distributor store or by calling the telephone customer service 1270 free of charge within the network of Vodafone Magyarország Zrt.

If a Handset Sales Agreement has also been concluded between Service Provider and Subscriber simultaneously with the Subscription Contract, and Subscriber wishes to terminate the Sales Agreement as well on the grounds of the 30-day network user satisfaction guarantee offer upon the termination of the Subscription Contract within the scope of the 30-day network user satisfaction guarantee offer the latest, Subscriber is entitled to terminate the Subscription Contract and the Sales Agreement within the scope of the 30-day network user satisfaction guarantee offer only personally, by visiting any Vodafone brand shop or distributor store.

## **2.7. Entry fee discount**

The Entry fee discount is available until withdrawal. Within the scope of this offer, the post-paid Small, Medium and Large Enterprise Subscribers who conclude a new Subscription Contract for one of the tariff packages marketed during the term of the campaign shall receive a one-time gross HUF 10,000 entry fee discount.

For further information on the entry fee, please refer to Sections 1.2.1 and 9.1 of the List of Rates Annex to the Business GTC and the relevant tariff packages.

## **2.8. Additional monthly subscription fee discount**

The Additional monthly subscription fee discount is available until withdrawal. As part of this offer, the post-paid Small, Medium and Large Enterprise Subscribers who have the tariffs specified in the following table with the conditions set forth shall receive an Additional monthly subscription fee discount for one of the tariff packages currently marketed with a rate defined in the table.

For further information on the Additional monthly subscription fee, please refer to Section 1.2.1 of the List of Rates Annex to the Business GTC and the relevant tariff packages.

Tariff name	Supplementary monthly subscription fee discount
Vállalkozói Osztható (10000, 15000, 20000, 30000, 45000, 60000, 75000, 100000) with indefinite-term contract	100% discount for the additional monthly subscription fee
Vállalkozói Osztható (10000, 15000, 20000, 30000, 45000, 60000, 75000, 100000) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Vodafone Presztízs with indefinite-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs Fix with indefinite-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs with 2-year fixed-term contract	50% discount for the additional monthly subscription fee
Vodafone Presztízs Fix with 2-year fixed-term contract	50% discount for the additional monthly subscription fee
Red Basic with indefinite-term contract	60.6% discount for the additional monthly subscription fee
Red Basic (A, B, C, D, E, X, SIM) with 2-year fixed-term contract	60.6% discount for the additional monthly subscription fee
Business Red Plus with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red Plus (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red Plus (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 2.1.7.1 and 2.1.8.1 of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Business Red Europe with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red Europe (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red Europe (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 2.1.7.1 and 2.1.8.1 of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Red Basic EU with indefinite-term contract	60.6% discount for the additional monthly subscription fee
Red Basic EU (A, B, C, D, E, X, SIM) with 2-year fixed-term contract	60.6% discount for the additional monthly subscription fee
Business Red EU Standard with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Standard (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Standard (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 2.1.7.2 and 2.1.8.2 of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Business Red EU Premium with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Premium (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Premium (5, 6) with 2-year fixed-term contract	As per the allowance granted for the Supplementary options specified in 2.1.7.2 and 2.1.8.2 of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee
Business Red EU Basic with indefinite-term contract	100% discount for the additional monthly subscription fee
Business Red EU Basic (1, 2, 3, 4, SIM) with 2-year fixed-term contract	100% discount for the additional monthly subscription fee
Business Red EU Basic 5 tariff with 2-year fixed-term contract	As per the allowance granted for the Supplementary options as specified in 2.1.7.1 and 2.1.8.1 of the List of Rates Annex 1 to the Business GTC: 100% discount for the additional monthly subscription fee



## **2.9. Business EU special offer**

The offer is available from 1 June 2016 until withdrawal. Those Small Enterprise Subscribers can participate in the Business EU offer who conclude a 2-year fixed-term Subscription Contract in the Business Start EU, Business Medium EU, Business Pro EU, Business Red EU Basic, Business Red EU Standard or Business Red EU Premium service package during the term of the offer. As part of the offer, the Subscriber can choose from the current price list a handset at a reduced price, in Price Category Business 1, without a handset purchase obligation, i.e., without the purchase of a supplementary option. The offer can be combined with the Monthly fee allowance offer specified in Section 2.4, but it cannot be requested with any other offers.

The detailed conditions of the Business Start EU, Business Medium EU, Business Pro EU service packages can be found in Section 2.1.3 of the List of Rates Annex to the Business GTC, and for the detailed conditions of Business Red EU Basic, Business Red EU Standard and Business Red EU Premium service packages refer to Section 2.1.7.2 of the List of Rates Annex to the Business GTC.

## **2.10. Reserved for editing purposes**

### **2.11. Regulated European Roaming tariffs plus special offer for 3 countries**

This special offer is valid from 15 June 2017 until its cancellation for Small and Large Corporate Subscribers that have tariff packages with an active roaming service. Under the offer, the Subscribers can use the roaming service with the conditions determined in the Regulated European Roaming Service in the countries of Turkey, Switzerland and Monaco:

Calls initiated, SMS and MMS messages sent from Switzerland, Turkey or Monaco to countries of roaming tariff zone 1 and Hungary. The domestic out-of-network call, SMS and MMS tariffs, valid in Hungary, in the tariff package used by the subscriber.

For Switzerland, Turkey and Monaco, we examine the conditions of fairness separately from the countries of roaming zone 1.

When used Regulated European Roaming tariffs plus special offer for 3 countries, the number of calls/SMS/MMS messages to Hungarian numbers from abroad, as well as the data volume used abroad (the sum of data traffic included in the tariff and the supplemental data options) may not exceed the average of four months' domestic use, and during the evaluated period, the days on the roaming partner's network of the country subject to the provisions may not exceed the number of days on the network of Vodafone Hungary (fair usage). If Subscriber fails to comply with the terms and conditions of fair usage, he/she shall be notified via SMS, and shall also be warned to comply with the terms and conditions of fair usage. If within two weeks following the warning, the pattern of use concerning the Subscriber's actual consumption or presence is not changed, then the Service Provider is entitled to apply additional charges.

Rate of the additional charge:

Initiating calls to the countries of roaming tariff zone 1: HUF 12.56 / min (HUF 9.89 / min net);

Sending SMS message to the countries of roaming tariff zone 1: HUF 3.92 /SMS (HUF 3.09 / SMS net);

Sending MMS to the countries of roaming tariff zone 1: HUF 3.02/MMS (HUF 2.38 / MMS net);

Data traffic in the countries of roaming tariff zone 1: HUF 2.81/MB (HUF 2.38/MB net).

### **2.12. "Adatmilliomos" special offer for new Business Red EU customers**

The "Adatmilliomos" (Data Millionaire) offer is available for new Business Red EU customers from 26 April 2017 until withdrawal.

If the Small Enterprise Business Subscriber concludes a new, 2-year fixed-term contract for a new Business Red EU (Business Red EU Basic, Business Red EU Standard or Business Red EU Premium) service package, or extends with a 2-year fixed-term contract, it receives one million MB free of charge, which can be used in the 3 months (until the end of the 95<sup>th</sup> day) following the crediting of the promotional data traffic, of which the Subscriber receives SMS notification. The promotional data traffic is credited within 48 hours following the day of signing or extending the contract. The promotional data traffic shall be meant in excess of the data contained in the monthly fee of the tariff package, and can be used under the same conditions. The effective roaming fees shall apply abroad, under the conditions specified in the tariffs. The promotional data traffic only applies to individual data use, it cannot be divided. If the one million MB is not used up completely in the 95 days following crediting, then the unused data traffic will be lost.

This special offer cannot be used together with the Adatmilliomos for existing Red customers (section 2.13) offer. If the Subscriber would like to participate in this campaign together with the Adatmilliomos for existing Red customers campaign, then primarily the conditions of this campaign shall apply, and the data traffic not used up in the Adatmilliomos for existing Red customers campaign becomes lost upon participation in this campaign, and then the the conditions of this Adatmilliomos campaign for new Business Red EU customers shall apply.

The detailed conditions of the Business Red EU service packages are contained in section 2.1.7.2 of the List of Rates of the Business GTC.

### **2.13. Adatmilliomos special offer for existing Red customers**

The Adatmilliomos offer is available for existing Red customers from 26 April 2017 until withdrawal.

Within the frameworks of the campaign, the Small Enterprise Subscriber with any of the Red service packages (Vodafone Red Standard, Vodafone Red Standard SIM, Red Plus ((SIM, A, B, C, D)), Vodafone RED Super, Vodafone RED Super SIM, Red Basic ((SIM, X, A, B, C, D, E)), Red Basic EU ((SIM, X, A, B, C, D, E) or changing to Business Red EU Basic, Business Red EU Standard or Business Red EU Premium service packages for an indefinite period or maintaining the previous fixed-term contract, activating the service during the term of the campaign in the menu "Your Offer" of the Service Provider's online customer service, or in the Mobil Vodafone mobile application, will receive one million MB free of charge, and such data volume can be used in the 1 month (until the end of the 32<sup>nd</sup> day) following the crediting of the promotional data traffic, of which the Subscriber will receive SMS notification. The promotional data traffic is credited within 48 hours following activation. The promotional data traffic shall be meant in excess of the data contained in the monthly fee of the tariff package, and can be used under the same conditions. The effective roaming fees shall apply abroad, under the conditions specified in the tariffs. The promotional data traffic only applies to individual data use, it cannot be divided. If the one million MB is not used up completely in the 32 days following crediting, then the unused data traffic will be lost.

One subscriber can participate in the campaign only once during the term of the offer. This special offer cannot be used together with the Adatmilliomos for new Business Red EU customers (section 2.12) offer. If the Subscriber would like to participate in this campaign together with the Adatmilliomos for new Business Red EU customers campaign, then the conditions of the Adatmilliomos for new Business Red EU customers shall apply, and the data traffic not used up in this campaign becomes lost upon participation in the Adatmilliomos for new Business Red EU customers campaign, and then the the conditions of the Adatmilliomos campaign for new Business Red EU customers shall apply.

The detailed conditions of the Red service packages are contained in section 2 of the List of Rates of the Business GTC.

## **3. Joint offers**

### **3.1. Reserved for editing purposes**

### **3.2. Vodafone Travel Club**

Vodafone small enterprise subscribers who have a valid Business Start EU, Business Medium EU és Business Pro EU, Business Red EU Basic, Business Red EU Standard, Business Red EU Premium tariff package with active Vodafone EU Roaming service either as a subscriber or as a user shall be entitled to use a mobile data traffic of 1 GB in Hungary or within the area of validity of the Red EU Roaming service, which means all the members of the European Union, as well as Iceland, Lichtenstein, Norway, Switzerland and Turkey until 31 March 2017 the latest if the Subscriber books accommodation at the [www.booking.com/vodafone-hu](http://www.booking.com/vodafone-hu) website between 20 October 2016 and 31 December 2016 within the area of validity of Vodafone EU Roaming. The 1 GB mobile data traffic can be used from the day of arrival to the accommodation at the phone number given in the course of booking according to the terms and conditions specified in the official rules of participation and the game rules available at [www.vodafone.hu/elofizetesek](http://www.vodafone.hu/elofizetesek) and [www.booking.com/vodafone-hu](http://www.booking.com/vodafone-hu).

#### **4. Special offers not available anymore**

- 4.1 +4GB free data option with marketing purpose contribution (between 01 February 2017 and 31 March 2017)
- 4.2 Vodafone Red Travel Club (between 28 July 2016 and 31 December 2016)
- 4.3 Office 365 Vállalati Prémium offer (between 17 August 2015 and 31 December 2015.)
- 4.4 Business Red EU offer (between 1 February 2016 and 1 April 2016)
- 4.5 Christmas PluszAdat 4GB (promotional supplementary option) (between 2 November 2015 and 31 December 2015)
- 4.6 4GB free data option, without marketing contributions discount (between 1 February 2017 and 31 March 2017)
- 4.7 Vodafone Iroda 50% discount (between. 23 November 2015. and 15 June 2017)
- 4.8 Vállalkozói Osztható tariff discount without the handset purchase (between 23 November 2015 and 15 June 2017)
- 4.9 50% monthly fee allowance for 3 months offer (between 23 November 2015 and 15 June 2017)