

**General Terms and Conditions of Business
for the provision of
Fixed-Line Data and Internet Services**

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List of Rates**

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1. Subscriber Services

1.1 Leased Line Service

Deployment Fee

The deployment fee includes installation of the terminal equipment provided to enable the use of the services, cabling up to 100 m per terminal point, as well as the commissioning of the terminal equipment. This fee is understood as payable for each terminal point of the Subscriber.

One-time Deployment Fee	Net	VAT	Gross
Deployment Fee of Leased Line Service	HUF 1,000,000	HUF 270,000	HUF 1,270,000

Monthly Service Fee

Guaranteed Bandwidth	Monthly Fee		
	Net	VAT	Gross
2/2 Mbit/s	HUF 69,700	HUF 18,819	HUF 88,519
4/4 Mbit/s	HUF 74,800	HUF 20,196	HUF 94,996
10/10 Mbit/s	HUF 98,600	HUF 26,622	HUF 125,222
20/20 Mbit/s	HUF 108,800	HUF 29,376	HUF 138,176
30/30 Mbit/s	HUF 117,300	HUF 31,671	HUF 148,971
40/40 Mbit/s	HUF 124,950	HUF 33,737	HUF 158,687
50/50 Mbit/s	HUF 138,600	HUF 37,422	HUF 176,022
60/60 Mbit/s	HUF 142,200	HUF 38,394	HUF 180,594
70/70 Mbit/s	HUF 145,800	HUF 39,366	HUF 185,166
80/80 Mbit/s	HUF 160,200	HUF 43,254	HUF 203,454
90/90 Mbit/s	HUF 171,000	HUF 46,170	HUF 217,170
100/100 Mbit/s	HUF 184,500	HUF 49,815	HUF 234,315
150/150 Mbit/s	HUF 201,250	HUF 54,338	HUF 255,588
200/200 Mbit/s	HUF 231,000	HUF 62,370	HUF 293,370
250/250 Mbit/s	HUF 238,400	HUF 64,368	HUF 302,768
300/300 Mbit/s	HUF 256,000	HUF 69,120	HUF 325,120
350/350 Mbit/s	HUF 283,500	HUF 76,545	HUF 360,045
400/400 Mbit/s	HUF 326,250	HUF 88,088	HUF 414,338
450/450 Mbit/s	HUF 350,000	HUF 94,500	HUF 444,500
500/500 Mbit/s	HUF 441,000	HUF 119,070	HUF 560,070
600/600 Mbit/s	HUF 465,750	HUF 125,753	HUF 591,503
700/700 Mbit/s	HUF 513,000	HUF 138,510	HUF 651,510
800/800 Mbit/s	HUF 573,750	HUF 154,913	HUF 728,663
900/900 Mbit/s	HUF 630,000	HUF 170,100	HUF 800,100
1/1 Gbit/s	HUF 693,000	HUF 187,110	HUF 880,110

1.2 Leased Line Internet Service

Deployment Fee

The deployment fee includes installation of the terminal equipment provided to enable the use of the services, cabling up to 100 m per terminal point, as well as the commissioning of the terminal equipment. This fee is understood as payable for each terminal point of the Subscriber.

One-time Deployment Fee	Net	VAT	Gross
Deployment Fee of Leased Line Internet Service	HUF 1,500,000	HUF 405,000	HUF 1,905,000

Monthly Service Fee

Guaranteed Bandwidth	Monthly Fee		
	Net	VAT	Gross
2/2 Mbit/s	HUF 75,850	HUF 3,793	HUF 79,643
4/4 Mbit/s	HUF 81,400	HUF 4,070	HUF 85,470
10/10 Mbit/s	HUF 107,300	HUF 5,365	HUF 112,665
20/20 Mbit/s	HUF 118,400	HUF 5,920	HUF 124,320
30/30 Mbit/s	HUF 127,650	HUF 6,383	HUF 134,033
40/40 Mbit/s	HUF 135,975	HUF 6,799	HUF 142,774
50/50 Mbit/s	HUF 150,150	HUF 7,508	HUF 157,658
60/60 Mbit/s	HUF 154,050	HUF 7,703	HUF 161,753
70/70 Mbit/s	HUF 157,950	HUF 7,898	HUF 165,848
80/80 Mbit/s	HUF 173,550	HUF 8,678	HUF 182,228
90/90 Mbit/s	HUF 185,250	HUF 9,263	HUF 194,513
100/100 Mbit/s	HUF 199,875	HUF 9,994	HUF 209,869
150/150 Mbit/s	HUF 218,500	HUF 10,925	HUF 229,425
200/200 Mbit/s	HUF 250,800	HUF 12,540	HUF 263,340
250/250 Mbit/s	HUF 260,750	HUF 13,038	HUF 273,788
300/300 Mbit/s	HUF 280,000	HUF 14,000	HUF 294,000
350/350 Mbit/s	HUF 311,850	HUF 15,593	HUF 327,443
400/400 Mbit/s	HUF 360,000	HUF 18,000	HUF 378,000
450/450 Mbit/s	HUF 387,500	HUF 19,375	HUF 406,875
500/500 Mbit/s	HUF 488,250	HUF 24,413	HUF 512,663
600/600 Mbit/s	HUF 517,500	HUF 25,875	HUF 543,375
700/700 Mbit/s	HUF 570,000	HUF 28,500	HUF 598,500
800/800 Mbit/s	HUF 637,500	HUF 31,875	HUF 669,375
900/900 Mbit/s	HUF 697,500	HUF 34,875	HUF 732,375
1/1 Gbit/s	HUF 767,250	HUF 38,363	HUF 805,613

1.3 Virtual Private Network (IP VPN)

Deployment Fee

The deployment fee includes installation of the terminal equipment provided to enable the use of the services, cabling up to 100 m per terminal point, as well as the commissioning of the terminal equipment. This fee is understood as payable for each terminal point of the Subscriber.

One-time Deployment Fee	Net	VAT	Gross
Deployment Fee of Virtual Private Network Service	HUF 2,000,000	HUF 540,000	HUF 2,540,000

Monthly Service Fee

Guaranteed Bandwidth	Monthly Fee		
	Net	VAT	Gross
2/2 Mbit/s	HUF 86,100	HUF 4,305	HUF 90,405
4/4 Mbit/s	HUF 92,400	HUF 4,620	HUF 97,020
10/10 Mbit/s	HUF 121,800	HUF 6,090	HUF 127,890
20/20 Mbit/s	HUF 134,400	HUF 6,720	HUF 141,120
30/30 Mbit/s	HUF 144,900	HUF 7,245	HUF 152,145
40/40 Mbit/s	HUF 154,350	HUF 7,718	HUF 162,068
50/50 Mbit/s	HUF 169,400	HUF 8,470	HUF 177,870
60/60 Mbit/s	HUF 173,800	HUF 8,690	HUF 182,490
70/70 Mbit/s	HUF 178,200	HUF 8,910	HUF 187,110
80/80 Mbit/s	HUF 195,800	HUF 9,790	HUF 205,590
90/90 Mbit/s	HUF 209,000	HUF 10,450	HUF 219,450
100/100 Mbit/s	HUF 225,500	HUF 11,275	HUF 236,775
150/150 Mbit/s	HUF 247,250	HUF 12,363	HUF 259,613
200/200 Mbit/s	HUF 283,800	HUF 14,190	HUF 297,990
250/250 Mbit/s	HUF 298,000	HUF 14,900	HUF 312,900
300/300 Mbit/s	HUF 320,000	HUF 16,000	HUF 336,000
350/350 Mbit/s	HUF 359,100	HUF 17,955	HUF 377,055
400/400 Mbit/s	HUF 416,250	HUF 20,813	HUF 437,063
450/450 Mbit/s	HUF 450,000	HUF 22,500	HUF 472,500
500/500 Mbit/s	HUF 567,000	HUF 28,350	HUF 595,350
600/600 Mbit/s	HUF 603,750	HUF 30,188	HUF 633,938
700/700 Mbit/s	HUF 665,000	HUF 33,250	HUF 698,250
800/800 Mbit/s	HUF 743,750	HUF 37,188	HUF 780,938
900/900 Mbit/s	HUF 810,000	HUF 40,500	HUF 850,500
1/1 Gbit/s	HUF 891,000	HUF 44,550	HUF 935,550

1.4 Virtual Private Network at Foreign Terminal Points

Due to the nature of the service, in the case of foreign terminal points, Service Provider provides the Virtual Private Network Service based on an individual price quote in all cases.

1.5 Fees payable for the suspension or restriction of Subscription Contracts

Description	Net	VAT	Gross
Fees payable for the suspension of Fixed-Line Data and Internet Services	HUF 0	HUF 0	HUF 0
Fees payable for the restriction of Fixed-Line Data and Internet Services	HUF 0	HUF 0	HUF 0

1.6 Ancillary services

1.6.1 Optional ancillary services available together with the Virtual Private Network Service

Description	Net	VAT	Gross
Data traffic prioritising – QoS (Quality of Service)	HUF 40,000	HUF 10,800	HUF 50,800
VLAN Separation Service	HUF 40,000	HUF 10,800	HUF 50,800
Site-to-Site VPN Service (with up to 100 Mbps data traffic rate, which is understood as payable per Subscriber)	HUF 35,000	HUF 9,450	HUF 44,450
Remote Access VPN Service (with up to 100 Mbps data traffic rate, which is understood as payable per Subscriber)	HUF 35,000	HUF 9,450	HUF 44,450

1.6.2 Mobile Data Backup Option

Deployment Fee

The deployment fee includes installation of the terminal equipment provided for the service, cabling up to 100 m per terminal point, as well as the commissioning of terminal equipment. This fee is understood as payable for each terminal point of the Subscriber.

One-time Deployment Fee	Net	VAT	Gross
Deployment Fee of Mobile Data Backup Option	HUF 30,000	HUF 8,100	HUF 38,100

Monthly Service and Overage Fees

Description	Net	VAT	Gross
Mobile Data Backup Option Monthly Fees (HUF/month)	HUF 25,000	HUF 1,250	HUF 26,250
Fees for Unauthorised Overage of Mobile Data Backup Option (HUF/MB)	HUF 2,000	HUF 100	HUF 2,100

1.6.3 Managed WiFi Service

Due to the nature of the service, Service Provider provides the Managed WiFi Service and the related value-added services based on an individual price quote in all cases.

1.7 Other Value-Added Services Offered with Fixed-Line Data and Internet Services

Description	Net	VAT	Gross
Dedicated Service Manager (HUF/month)	HUF 100,000	HUF 27,000	HUF 127,000
Quality of Service Report (HUF/month)	HUF 50,000	HUF 13,500	HUF 63,500
Service Navigator (Online Self-Service Interface) (HUF/month)	HUF 20,000	HUF 5,400	HUF 25,400
Fixed IP Address (HUF/month/address)	HUF 5,000	HUF 1,350	HUF 6,350
Premium Troubleshooting Service (HUF/month)	HUF 50,000	HUF 13,500	HUF 63,500

2. Other One-Time Fees

2.1 Administration Fees

Call-Out Fee

If the Service Provider, at the Subscriber's request, performs an on-site inspection of a Subscriber Access Point at the time agreed in advance with the Subscriber, the Subscriber shall pay a Call-Out Fee, unless such on-site inspection was necessary for reasons attributable to the Service Provider. The Subscriber shall pay this fee even in cases where the Service Provider is unable to access the property concerned due to the fault of the Subscriber, or in the event of reporting an error, if the error is attributable to the Subscriber (e.g. the Subscriber's terminal equipment is defective or has been damaged, etc.). Call-Out Fees are shown in the table below.

Expert Consultation

Subscriber may request the Service Provider to enable consultation with an expert regarding the service used by the Subscriber. Expert consultation fees shall be paid even if the ordered service cannot be rendered due to the special features of the Subscriber's network or an insufficient level of information or authorisation.

Hourly rates will be charged for each commenced hour based on the actual work performed and irrespective of the place of work. The applicable rates are shown in the table below.

A copy of the Subscription Contract

The Subscriber may request the Service Provider to provide a copy of the relevant Subscription Contract. This service is free of charge once a calendar year, while for all additional copies, the fees specified in the table below will be charged.

Description	Net	VAT	Gross
Call-Out Fee	HUF 15,000	HUF 4,050	HUF 19,050
Hourly Rates of Expert Consultation (HUF/hour)	HUF 20,000	HUF 5,400	HUF 25,400
Copy of the Subscription Contract – once a year	HUF 0	HUF 0	HUF 0
Copy of the Subscription Contract starting from the 2 nd copy in the same calendar year (HUF/copy)	HUF 551.18	HUF 148.82	HUF 700

2.2 Compensation

In the event of a loss or damage of the communication equipment owned by the Service Provider, the Subscriber shall pay compensation for damages suffered by the deployed communication equipment. The Subscriber shall be liable for damages both in the case of any damage to the communication equipment or failure to return such equipment; in the latter case, the parties shall deem the equipment in question to have been destroyed. In any case, the Service Provider shall determine the compensation amount payable per piece of equipment, based on the currently available purchase price of the same.